

# Specialty Pharmacy

Ten steps to making your pharmacy more efficient and profitable



## Introduction

The demand for specialty pharmacy medications and services is projected to continue growing at a steady rate as more patients need access to high-touch, specialized care. At the same time, drug prices are likely to continue climbing while costs, such as PBM recoupments and DIR fees, leave specialty pharmacy providers struggling to find ways to remain profitable.

That's where CareTend business management software comes in. Our all-in-one solution, built specifically for specialty pharmacy providers, automates your entire business operations, from intake to dispensing, workflow to reporting, and everything in between. When you rely on CareTend, you can save time, improve business efficiency and productivity, and, ultimately, drive profits.

# Are you ready to achieve more at your pharmacy?



## Eliminate paper.



Paper-based processes increase the likelihood of errors and make patient data difficult to access quickly. With CareTend, users can rely on complete paperless documentation, with all intake, clinical, and billing data managed electronically. You can easily respond to audits and provide answers for any documentation requests without delay.

## Automate inventory management.



With the high cost of specialty medications, you can't afford to have too much, nor can you afford to run out. CareTend eliminates the guesswork with barcode tracking technology for all medications by lot number so that you know exact amounts on hand—in real time. Keep track of inventory across multiple locations and automate reordering so that you never run out.

# Accept electronic prescriptions.



With CareTend's integration with Surescripts,<sup>®</sup> you can accept electronic prescriptions of controlled and non-controlled substances, which can help you cut intake processing time in half.

# Spot bottlenecks instantly.



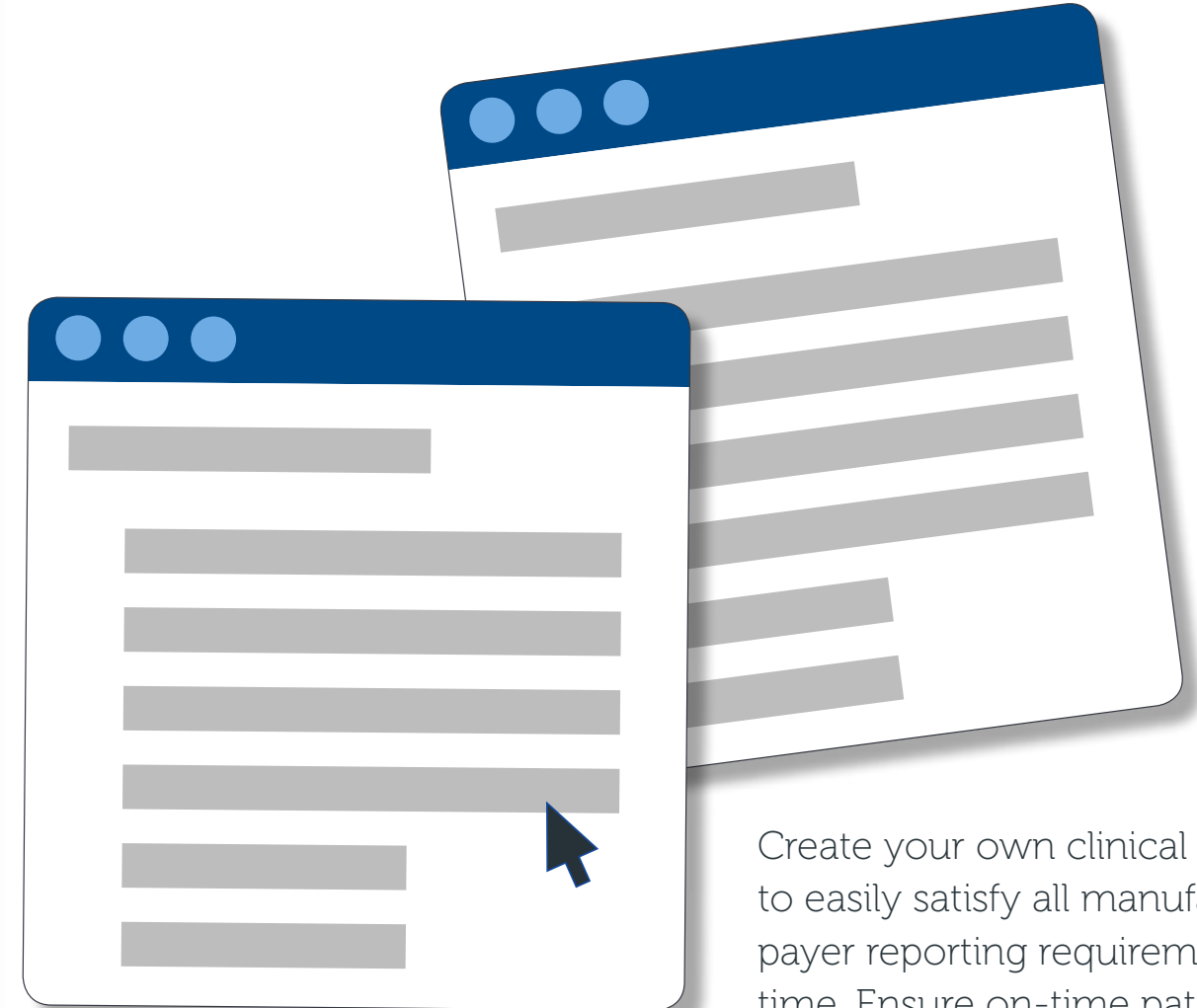
Quickly identify errors and delays by monitoring all claims and activity using a real-time workflow dashboard. Determine the root cause of the issue and quickly resolve it, so you can process more orders and hold staff members accountable for their work.

## Submit clean claims electronically.



Spend less time revising claims and more time getting new claims processed with CareTend's electronic billing features. With "bill before you fill" best practices, your pharmacy can ensure every claim is adjudicated before shipping, which ensures reimbursement on every order.

## Customize clinical assessments.



Create your own clinical assessments to easily satisfy all manufacturer and payer reporting requirements in less time. Ensure on-time patient follow-up and collect all required data for adherence and outcomes tracking.

# Automate data analysis.



Easily satisfy requirements for any drug, therapy type, or stakeholders with CareTend business intelligence tools. Save hours each week by automating your reporting without the need for spreadsheets or paper.

### Track data in a single dashboard:

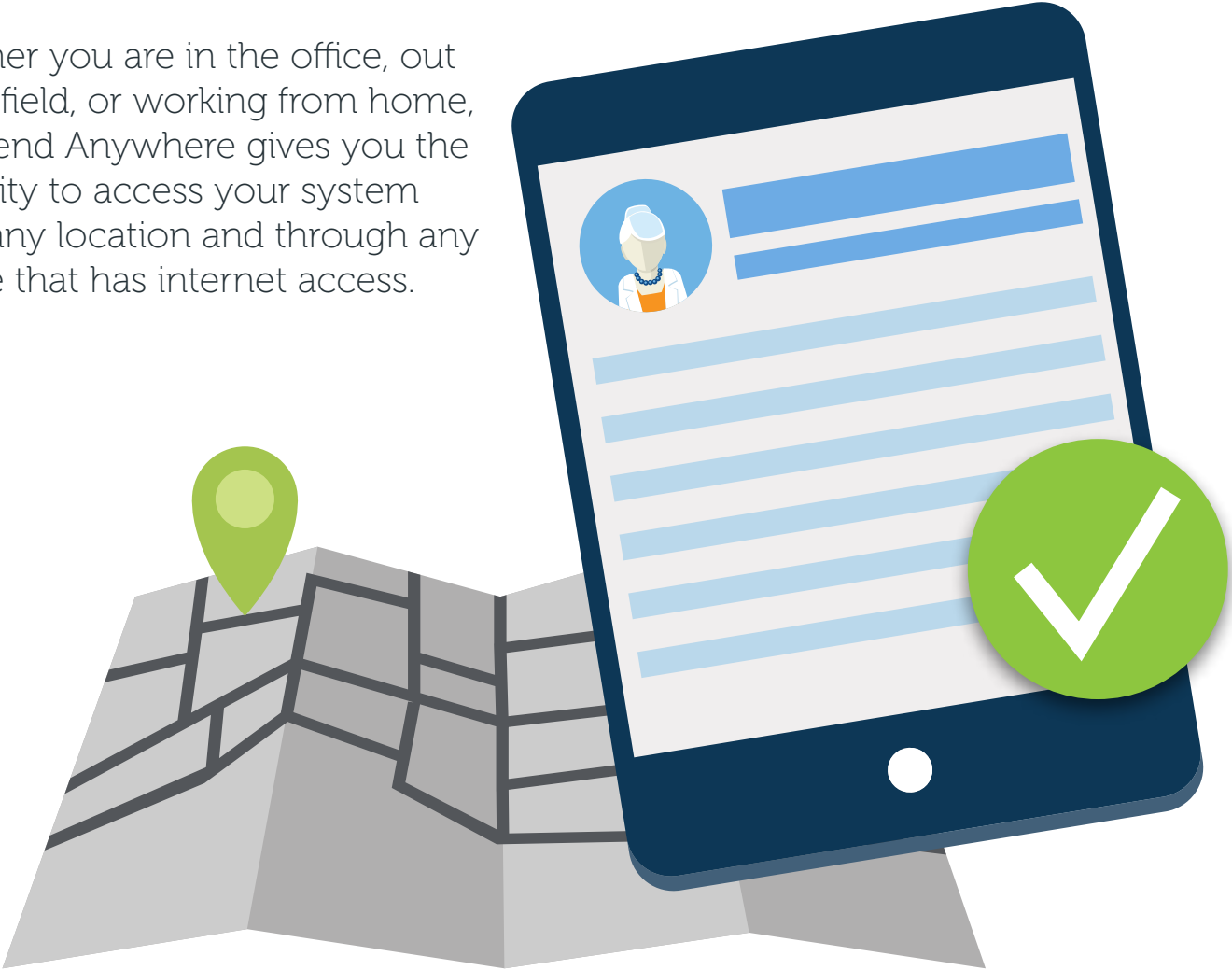
- Patient referrals, orders filled, and orders remaining
- PDC, MPR, and average time to fill
- Staff productivity and volume of rework

### Choose from hundreds of report templates

### Create custom reports from any data field in the system within seconds

# Access patient information on the go.

Whether you are in the office, out in the field, or working from home, CareTend Anywhere gives you the flexibility to access your system from any location and through any device that has internet access.



# Simplify IT requirements.

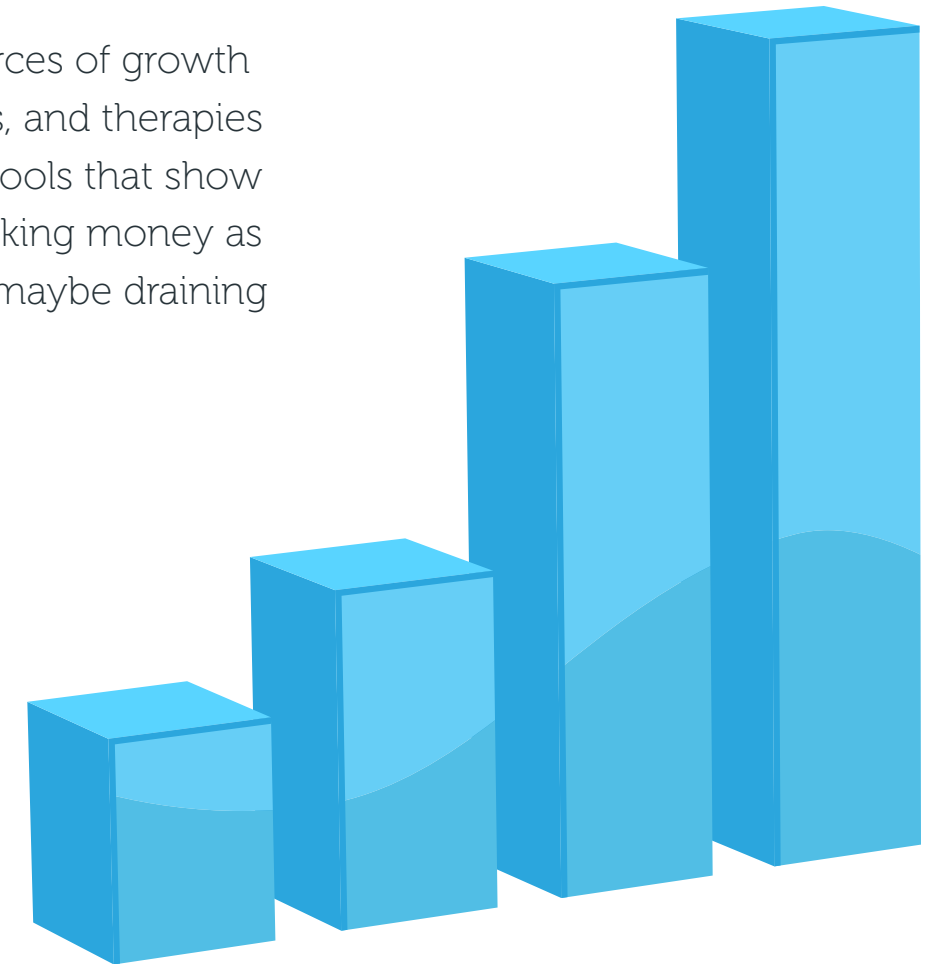
Enjoy CareTend cloud-based software, which eliminates hours of manual data backups and delays in software updates. Rest easy knowing your data is secure with a level 4, 2N data center that is monitored 24/7/365.



\*CareTend also offers the flexibility of on-premise deployment to fit your unique business needs.

# Find opportunities for diversification.

Easily identify sources of growth by services, payers, and therapies with data mining tools that show where you are making money as well as areas that maybe draining your revenue.



# Are you ready to let CareTend help make your pharmacy more efficient and profitable?

If your specialty pharmacy could benefit from:

- Clean claim submission
- Easier documentation and billing
- Simplified inventory management
- Automated reporting that drives decision-making

then let CareTend do the work for you. The system is designed specifically for the needs of specialty pharmacy providers and is proven to deliver results.

Click or call  
**888.Mediware** today.

**LEARN MORE**